



Accessibility Statement

Document Management

Document Name: Accessibility Statement

Version: V1

Summary of changes:

Date Last Amended: 31 August 2026

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Approved By: Full Council on 10 September 2026

Review Date: March 2028

This policy will be reviewed earlier if required by legislative changes.

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Egloskerry Parish Council

Accessibility Statement

This accessibility statement applies to the website at www.egloskerry-pc.gov.uk

This website is run by **Parish Online** on behalf of Egloskerry Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 500% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- skip to the main content when using a keyboard or screen reader
- listen to most of the website using a screen reader (including the most recent versions of **JAWS**, **NVDA** and **VoiceOver**)

We have also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- some uploaded images do not have text descriptions (alt text)
- some uploaded documents have poor colour contrast
- some tables in pages or documents do not have row headings
- some page heading structures are not consistent

Feedback and contact information

If you find any problems not listed on this page, or think we are not meeting accessibility requirements, contact:

- mail: clerk@egloskerry-pc.gov.uk
- Phone: 07770 507577

We will consider your request and get back to you within five (5) working days.

If you need information on this website in a different format such as accessible PDF, large print, easy read, audio recording or braille, contact us using the details above.

Enforcement procedure

The [Equality and Human Rights Commission \(EHRC\)](#) is responsible for enforcing the [Public Sector Bodies \(Websites and Mobile Applications\) \(No. 2\) Accessibility Regulations 2018](#) (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Egloskerry Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2 AA standard](#), due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Images without text alternatives: Some images uploaded to the website do not have a text alternative (alt text), meaning people using a screen reader cannot access the information they contain. This fails WCAG 2.2 success criterion **1.1.1 (Non-text content)**. When we publish new content we will ensure our images meet accessibility standards. We plan to address existing images by 31 March 2027.

Colour contrast in documents: Some uploaded documents contain text with insufficient colour contrast, making them difficult to read for people with visual impairments. This fails WCAG 2.2 success criterion **1.4.3 (Contrast – Minimum)**. We plan to review and update affected documents by 31 March 2027.

Tables without row headings: Some tables on the website or in uploaded documents do not have row headings, making it harder for screen reader users to understand the data. This fails WCAG 2.2 success criterion **1.3.1 (Info and Relationships)**. We plan to correct these by 31 March 2027.

Inconsistent heading structure: Some pages use heading elements in an inconsistent order, which can make navigation harder for screen reader users. This fails WCAG 2.2 success criterion **1.3.1 (Info and Relationships)**. We plan to review and correct heading structures by 31 March 2027.

Disproportionate burden

PDFs and other documents published before 23 September 2018

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. We have assessed the cost and effort involved in fixing these documents and believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. This assessment will be reviewed by 30 September 2027.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we are doing to improve accessibility

We review the accessibility of this website on a regular basis. We work with **Parish Online** to address platform-level accessibility issues as they are identified. Staff responsible for adding content to the website are expected to follow accessibility best practice, including providing alt text for images and ensuring documents meet colour contrast standards before uploading.

Preparation of this accessibility statement

This statement was prepared on [Have to add the date when this is published].It was last reviewed on [This will be included in the future when amendments are made].

This website is tested every 3 months against the WCAG 2.2 AA standard using in-house testing tools.